



Customer Service Evaluation

Culpeper County Parks and Recreation is committed to providing quality customer service. Please take the time to rate your satisfaction level with the customer service that you received. Remember, you are always welcome to visit with us to discuss this or any other recreation matter in greater detail. Thank you!

Please rate your satisfaction level with the following:

The Parks and Recreation office staff was:

	Extremely Satisfied	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Courteous.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Helpful.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Knowledgeable.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Efficient.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall Satisfaction with Visit.....	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Reason for your visit: _____

Date of Visit: _____

What could the department have done to make your visit better?

District of Residence: ☐Catalpa ☐Stevensburg ☐Jefferson ☐Salem
☐Cedar Mtn ☐West Fairfax (town) ☐East Fairfax (town)
☐Non-Culpeper county/town resident

Is this your first experience with Culpeper Co. Parks & Rec.? ☐Yes ☐No

OPTIONAL:

Name: _____

Phone: _____ Email: _____

You can mail, fax, or drop-off the survey to the Parks and Recreation Administrative office.

155 W. Davis Street, Suite 100; Culpeper, VA 22701
 Phone: 540-727-3412 Fax: 540-727-2802 Web: www.culpepercounty.gov